

Financial Institution Name:

Bancolombia Panama, S.A.

Location (Country) :

Panama

The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial Institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch.

No#	Question	Answer
1. ENTI	TY & OWNERSHIP	
1	Full Legal Name	Bancolombia Panama, S.A.
2	Append a list of foreign branches which are covered by this questionnaire	N/A
3	Full Legal (Registered) Address	Aquilino de la Guardia Avenue and 47TH Street, Marbella Square, Bancolombia Bldg.
4	Full Primary Business Address (if different from above)	N/A
5	Date of Entity incorporation/ establishment	December 27, 1972
6	Select type of ownership and append an ownership chart if available	
6 a	Publicly Traded (25% of shares publicly traded)	No
6 a1	If Y, indicate the exchange traded on and ticker symbol	
6 b	Member Owned/ Mutual	No
6 с	Government or State Owned by 25% or more	No
6 d	Privately Owned	Yes
6 d1	If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more	Bancolombia, S.A. 100% Publicly traded company NYSE
7	% of the Entity's total shares composed of bearer shares	0%
8	Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL)?	Yes
8 a	If Y, provide the name of the relevant branch/es which operate under an OBL	Bancolombia Panama, S.A.
9	Name of primary financial regulator / supervisory authority	Superintendency of Banks of Panama

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10	Provide Legal Entity Identifier (LEI) if available	549300MUW60SFUO8RP23
11	Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	Bancolombia, S.A.
12	Jurisdiction of licensing authority and regulator of ultimate parent	Colombia - Financial Superintendent of Colombia
13	Select the business areas applicable to the Entity	
13 a	Retail Banking	No
13 b	Private Banking / Wealth Management	Yes
13 с	Commercial Banking	Yes
13 d	Transactional Banking	Yes
13 e	Investment Banking	No
13 f	Financial Markets Trading	No
13 g	Securities Services / Custody	No
13 h	Broker / Dealer	No
13 i	Multilateral Development Bank	No
13 j	Other	N/A
14	Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of its revenue from non-resident customers? (Non-resident means customers primarily resident in a different jurisdiction to the location where bank services are provided.)	Yes
14 a	If Y, provide the top five countries where the non- resident customers are located.	COLOMBIA 90%, PANAMA 4%, EL SALVADOR 1%, OTHERS 5%
15	Select the closest value:	
15 a	Number of employees	51-200
15 b	Total Assets	Greater than \$500 million
16	Confirm that all responses provided in the above Section ENTITY & OWNERSHIP are representative of all the LE's branches	Yes
16 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
16 b	If appropriate, provide any additional information / context to the answers in this section.	14(a) are customers related to Groups on shore banking institutions located in these countries.

2. PROI	2. PRODUCTS & SERVICES		
17	Does the Entity offer the following products and		
17 a	services:  Correspondent Banking		
		No	
17 a1	lf Y		
17 a2	Does the Entity offer Correspondent Banking services to domestic banks?		
17 a3	Does the Entity allow domestic bank clients to provide downstream relationships?		
17 a4	Does the Entity have processes and procedures in place to identify downstream relationships with domestic banks?		
17 a5	Does the Entity offer correspondent banking services to Foreign Banks?		
17 a6	Does the Entity allow downstream relationships with Foreign Banks?		
17 a7	Does the Entity have processes and procedures in place to identify downstream relationships with Foreign Banks?		
17 a8	Does the Entity offer correspondent banking services to regulated MSBs/MVTS?		
17 a9	Does the Entity allow downstream relationships with MSBs/MVTS?		
17 a10	Does the Entity have processes and procedures in place to identify downstream relationships with MSB /MVTS?		
17 b	Private Banking (domestic & international)	Yes	
17 c	Trade Finance	Yes	
17 d	Payable Through Accounts	No	
17 e	Stored Value Instruments	No	
17 f	Cross Border Bulk Cash Delivery	No	
17 g	Domestic Bulk Cash Delivery	No	
17 h	International Cash Letter	No	
17 i	Remote Deposit Capture	No	
17 j	Virtual /Digital Currencies	No	
17 k	Low Price Securities	No	
17 I	Hold Mail	No	
17 m	Cross Border Remittances	No	
17 n	Service to walk-in customers (non-account holders)	No	
17 o	Sponsoring Private ATMs	No	
17 p	Other high risk products and services identified by the Entity	No	
18	Confirm that all responses provided in the above Section PRODUCTS & SERVICES are representative of all the LE's branches	Yes	
18 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
18 b	If appropriate, provide any additional information / context to the answers in this section.	N/A	

0 4 5 5	OTE & CANOTIONS PROCESSING	
	, CTF & SANCTIONS PROGRAMME	
19	Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components:	
19 a	Appointed Officer with sufficient experience/expertise	Yes
19 b	Cash Reporting	Yes
19 с	CDD	Yes
19 d	EDD	Yes
19 e	Beneficial Ownership	Yes
19 f	Independent Testing	Yes
19 g	Periodic Review	Yes
19 h	Policies and Procedures	Yes
19 i	Risk Assessment	Yes
19 j	Sanctions	Yes
19 k	PEP Screening	Yes
19 I	Adverse Information Screening	Yes
19 m	Suspicious Activity Reporting	Yes
19 n	Training and Education	Yes
19 о	Transaction Monitoring	Yes
20	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	Less than 10
21	Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee?	Yes
22	Does the Board or equivalent Senior Management Committee receive regular reporting on the status of the AML, CTF & Sanctions programme?	Quarterly/Every three months
23	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	No
23 a	If Y, provide further details	N/A
24	Confirm that all responses provided in the above Section AML, CTF & SANCTIONS Programme are representative of all the LE's branches	Yes
24 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
24 b	If appropriate, provide any additional information / context to the answers in this section.	N/A

	TI BRIBERY & CORRUPTION	
25	Has the Entity documented policies and	
	procedures consistent with applicable ABC regulations and requirements to [reasonably]	Yes
	prevent, detect and report bribery and	165
	corruption?	
26	Does the Entity have an enterprise wide	Yes
	programme that sets minimum ABC standards?	
27	Has the Entity appointed a designated officer or officers with sufficient experience/expertise	
	responsible for coordinating the ABC	Yes
	programme?	
28	Does the Entity have adequate staff with	
	appropriate levels of experience/expertise to	Yes
	implement the ABC programme?	
29	Is the Entity's ABC programme applicable to:	Joint ventures
30	Does the Entity have a global ABC policy that:	
30	Does the Entity have a global ABC policy that:	
30 a	Prohibits the giving and receiving of bribes?	
	This includes promising, offering, giving,	
	solicitation or receiving of anything of value,	Yes
	directly or indirectly, if improperly intended to	
30 b	influence action or obtain an advantage Includes enhanced requirements regarding	
30 D	interaction with public officials?	Yes
30 c	Includes a prohibition against the falsification of	
	books and records (this may be within the ABC	Voo
	policy or any other policy applicable to the Legal	Yes
	Entity)?	
31	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
32	Does the Entity's Board or Senior Management	
02	Committee receive regular Management	Yes
	Information on ABC matters?	
33	Does the Entity perform an Enterprise Wide	Yes
	ABC risk assessment?	165
33 a	If Y select the frequency	12 Months
34	Does the Entity have an ABC residual risk rating	
0-7	that is the net result of the controls effectiveness	Yes
	and the inherent risk assessment?	
35	Does the Entity's ABC EWRA cover the inherent	
	risk components detailed below:	
35 a	Potential liability created by intermediaries and	Yes
35 b	other third-party providers as appropriate  Corruption risks associated with the countries	
งอ ม	and industries in which the Entity does business,	Yes
	directly or through intermediaries	
35 c	Transactions, products or services, including	
	those that involve state-owned or state-	Yes
	controlled entities or public officials	
35 d	Corruption risks associated with gifts and	
	hospitality, hiring/internships, charitable	Yes
35 e	donations and political contributions	
35 B	Changes in business activities that may materially increase the Entity's corruption risk	Yes
36	Does the Entity's internal audit function or other	
	independent third party cover ABC Policies and	Yes
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37	Does the Entity provide mandatory ABC training to:	
37 a	Board and senior Committee Management	Yes
37 b	1st Line of Defence	Yes
37 c	2nd Line of Defence	Yes
37 d	3rd Line of Defence	Yes
37 e	3rd parties to which specific compliance activities subject to ABC risk have been outsourced	No
37 f	Non-employed workers as appropriate (contractors/consultants)	No
38	Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes
39	Confirm that all responses provided in the above Section Anti Bribery & Corruption are representative of all the LE's branches	Yes
39 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
39 b	If appropriate, provide any additional information / context to the answers in this section.	Considering answer to Q. 37e, please be advised that these kind of training does not apply.

	, CTF & SANCTIONS POLICIES & PROCEI	DURES
40	Has the Entity documented policies and	
	procedures consistent with applicable AML, CTF & Sanctions regulations and requirements to	
	reasonably prevent, detect and report:	
40 a	Money laundering	Yes
40 b	Terrorist financing	Yes
40 c	Sanctions violations	Yes
41	Are the Entity's policies and procedures updated at least annually?	Yes
42	Are the Entity's policies and procedures gapped against/compared to:	
42 a	US Standards	Yes
42 a1	If Y, does the Entity retain a record of the results?	Yes
42 b	EU Standards	Yes
42 b1	If Y, does the Entity retain a record of the	Yes
43	results?  Does the Entity have policies and procedures	
43 a	that:  Prohibit the opening and keeping of anonymous	Yes
43 b	and fictitious named accounts  Prohibit the opening and keeping of accounts for	Yes
43 c	unlicensed banks and/or NBFIs  Prohibit dealing with other entities that provide	Yes
43 d	banking services to unlicensed banks  Prohibit accounts/relationships with shell banks	Yes
43 e	Prohibit dealing with another entity that provides	
43 f	services to shell banks  Prohibit opening and keeping of accounts for	Yes
	Section 311 designated entities	Yes
43 g	Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes
43 h	Assess the risks of relationships with domestic and foreign PEPs, including their family and close associates	Yes
43 i	Define escalation processes for financial crime risk issues	Yes
43 j	Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk	Yes
43 k	Specify how potentially suspicious activity identified by employees is to be escalated and investigated	Yes
43 I	Outline the processes regarding screening for sanctions, PEPs and negative media	Yes
43 m	Outline the processes for the maintenance of internal "watchlists"	Yes
44	Has the Entity defined a risk tolerance statement or similar document which defines a risk	Yes
45	boundary around their business?  Does the Entity have a record retention	Yes
45 a	procedures that comply with applicable laws?  If Y, what is the retention period?	5 years or more
46	Confirm that all responses provided in the above Section POLICIES & PROCEDURES are representative of all the LE's branches	Yes
46 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
46 b	If appropriate, provide any additional information / context to the answers in this section.	Our policies have been designed and implemented consistently with Financial Action Task Force (FATF) standards. Although it's not required in the jurisdiction where we operate, and as far as possible, we adopt international regulations and best practices issued by US government, EU, o other international organizations.

6 AMI	., CTF & SANCTIONS RISK ASSESSMENT	
	· ·	
47	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:	
47 a	Client	Yes
47 b	Product	Yes
47 c	Channel	Yes
47 d	Geography	Yes
48	Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	
48 a	Transaction Monitoring	Yes
48 b	Customer Due Diligence	Yes
48 c	PEP Identification	Yes
48 d	Transaction Screening	Yes
48 e	Name Screening against Adverse Media & Negative News	Yes
48 f	Training and Education	Yes
48 g	Governance	Yes
48 h	Management Information	Yes
49	Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes
49 a	If N, provide the date when the last AML & CTF EWRA was completed.	N/A
50	Does the Entity's Sanctions EWRA cover the inherent risk components detailed below:	
50 a	Client	Yes
50 b	Product	Yes
50 c	Channel	Yes
50 d	Geography	Yes

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51	Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	
51 a	Customer Due Diligence	Yes
51 b	Transaction Screening	Yes
51 c	Name Screening	Yes
51 d	List Management	Yes
51 e	Training and Education	Yes
51 f	Governance	Yes
51 g	Management Information	Yes
52	Has the Entity's Sanctions EWRA been completed in the last 12 months?	Yes
52 a	If N, provide the date when the last Sanctions EWRA was completed.	N/A
53	Confirm that all responses provided in the above Section AML, CTF & SANCTIONS RISK ASSESSMENT are representative of all the LE's branches	Yes
53 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
53 b	If appropriate, provide any additional information / context to the answers in this section.	N/A

7. KYC	, CDD and EDD	
54	Does the Entity verify the identity of the customer?	Yes
55	Do the Entity's policies and procedures set out when CDD must be completed, e.g. at the time of onboarding or within 30 days	Yes
56	Which of the following does the Entity gather and retain when conducting CDD? Select all that apply:	
56 a	Ownership structure	Yes
56 b	Customer identification	Yes
56 c	Expected activity	Yes
56 d	Nature of business/employment	Yes
56 e	Product usage	Yes
56 f	Purpose and nature of relationship	Yes
56 g	Source of funds	Yes
56 h	Source of wealth	Yes
57	Are each of the following identified:	
57 a	Ultimate beneficial ownership	Yes
57 a1	Are ultimate beneficial owners verified?	Yes
57 b	Authorised signatories (where applicable)	Yes
57 c	Key controllers	Yes
57 d	Other relevant parties	Yes
58	What is the Entity's minimum (lowest) threshold applied to beneficial ownership identification?	10%
59	Does the due diligence process result in customers receiving a risk classification?	Yes

60	If Y, what factors/criteria are used to determine the customer's risk classification? Select all that apply:	
60 a	Product Usage	Yes
60 b	Geography	Yes
60 с	Business Type/Industry	Yes
60 d	Legal Entity type	Yes
60 e	Adverse Information	Yes
60 f	Other (specify)	N/A
61	Does the Entity have a risk based approach to screening customers for adverse media/negative news?	Yes
62	If Y, is this at:	
62 a	Onboarding	Yes
62 b	KYC renewal	Yes
62 c	Trigger event	Yes
63	What is the method used by the Entity to screen for adverse media / negative news?	Combination of automated and manual
64	Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
65	If Y, is this at:	
65 a	Onboarding	Yes
65 b	KYC renewal	Yes
65 c	Trigger event	Yes
66	What is the method used by the Entity to screen PEPs?	Combination of automated and manual
67	Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
68	Does the Entity have a process to review and update customer information based on:	
68 a	KYC renewal	Yes
68 b	Trigger event	Yes
69	Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes

70	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?	
70 a	Non-account customers	Prohibited
70 b	Non-resident customers	EDD on a risk based approach
70 c	Shell banks	Prohibited
70 d	MVTS/ MSB customers	Prohibited
70 e	PEPs	EDD on a risk based approach
70 f	PEP Related	EDD on a risk based approach
70 g	PEP Close Associate	EDD on a risk based approach
70 h	Correspondent Banks	Prohibited
70 h1	If EDD or EDD & restricted, does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2014?	Yes
70 i	Arms, defense, military	Prohibited
70 j	Atomic power	Prohibited
70 k	Extractive industries	EDD & restricted on a risk based approach
70 I	Precious metals and stones	EDD & restricted on a risk based approach
70 m	Unregulated charities	EDD & restricted on a risk based approach
70 n	Regulated charities	EDD on a risk based approach
70 o	Red light business / Adult entertainment	Prohibited
70 p	Non-Government Organisations	EDD & restricted on a risk based approach
70 q	Virtual currencies	Prohibited
70 r	Marijuana	Prohibited
70 s	Embassies/Consulates	EDD & restricted on a risk based approach
70 t	Gambling	Prohibited
70 u	Payment Service Provider	EDD & restricted on a risk based approach
70 v	Other (specify)	N/A
71	If restricted, provide details of the restriction	Bancolombia Panamá, S.A. Does not provide products or services to non-customers.
72	Does the Entity perform an additional control or quality review on clients subject to EDD?	Yes
73	Confirm that all responses provided in the above Section KYC, CDD and EDD are representative of all the LE's branches	Yes
73 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	N/A
73 b	If appropriate, provide any additional information / context to the answers in this section.	N/A
		N/A

o MOI	. MONITORING & REPORTING	
74	Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
75	What is the method used by the Entity to monitor transactions for suspicious activities?	Automated
76	If manual or combination selected, specify what type of transactions are monitored manually	N/A
77	Does the Entity have regulatory requirements to report suspicious transactions?	Yes
77 a	If Y, does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements?	Yes
78	Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
79	Confirm that all responses provided in the above Section MONITORING & REPORTING are representative of all the LE's branches	Yes
79 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	N/A
79 b	If appropriate, provide any additional information / context to the answers in this section.	N/A

MENT TRANSPARENCY	
Does the Entity adhere to the Wolfsberg Group	Yes
Does the Entity have policies, procedures and processes to [reasonably] comply with and have controls in place to ensure compliance with:	
FATF Recommendation 16	Yes
Local Regulations	Yes
Specify the regulation	Agreement No. 002-2017 Superintendency of Banks of Panama
If N, explain	N/A
Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
Does the Entity have controls to support the inclusion of required and accurate originator information in international payment messages?	Yes
Does the Entity have controls to support the inclusion of required beneficiary information international payment messages?	Yes
Confirm that all responses provided in the above Section PAYMENT TRANSPARENCY are representative of all the LE's branches	Yes
If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
If appropriate, provide any additional information / context to the answers in this section.	N/A
	Does the Entity adhere to the Wolfsberg Group Payment Transparency Standards?  Does the Entity have policies, procedures and processes to [reasonably] comply with and have controls in place to ensure compliance with:  FATF Recommendation 16  Local Regulations  Specify the regulation  If N, explain  Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?  Does the Entity have controls to support the inclusion of required and accurate originator information in international payment messages?  Does the Entity have controls to support the inclusion of required beneficiary information international payment messages?  Confirm that all responses provided in the above Section PAYMENT TRANSPARENCY are representative of all the LE's branches  If N, clarify which questions the difference/s relate to and the branch/es that this applies to.

10. SA	NCTIONS	
86	Does the Entity have a Sanctions Policy	
	approved by management regarding	
	compliance with sanctions law applicable to the	Yes
	Entity, including with respect its business	
	conducted with, or through accounts held at	
	foreign financial institutions?	
87	Does the Entity have policies, procedures, or	
	other controls reasonably designed to prevent	
	the use of another entity's accounts or services	
	in a manner causing the other entity to violate	Yes
	sanctions prohibitions applicable to the other	163
	entity (including prohibitions within the other	
	entity's local jurisdiction)?	
88	Does the Entity have policies, procedures or	
	other controls reasonably designed to prohibit	
	and/or detect actions taken to evade applicable	
	sanctions prohibitions, such as stripping, or the	Yes
	resubmission and/or masking, of sanctions	
	relevant information in cross border	
	transactions?	
89	Does the Entity screen its customers, including	
09	beneficial ownership information collected by the	
	Entity, during onboarding and regularly	Yes
	thereafter against Sanctions Lists?	
90	What is the method used by the Entity?	Automated
		7.415.114.12
91	Does the Entity screen all sanctions relevant	
	data, including at a minimum, entity and location	Yes
	information, contained in cross border	res
	transactions against Sanctions Lists?	
92	What is the method used by the Entity?	
32	What is the method died by the Entity!	Automated
93	Select the Sanctions Lists used by the Entity in	
	its sanctions screening processes:	
93 a	Consolidated United Nations Security Council	Used for screening customers and beneficial owners and for filtering transactional data
	Sanctions List (UN)	Osed for screening customers and beneficial owners and for intering transactional data
93 b	United States Department of the Treasury's	
	Office of Foreign Assets Control (OFAC)	Used for screening customers and beneficial owners and for filtering transactional data
93 с	Office of Financial Sanctions Implementation	
30 0	HMT (OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
00.1	. ,	
93 d	European Union Consolidated List (EU)	Used for screening customers and beneficial owners and for filtering transactional data
		g
93 e	Lists maintained by other G7 member countries	Lload for agreening quaternors and hanoficial augusts and for filtering transactional date
		Used for screening customers and beneficial owners and for filtering transactional data
93 f	Other (specify)	Constituted by the FINORN Observited in and by the U.S. Forders Donners World Borb Listing of
	(	Sanctioned banks FINCEN, Checklist issued by the US Federal Reserve, World Bank Listing of
		Ineligible Firms & Individuals,Inter-American Development Bank (IDB) Sanctioned Firms and
		Individuals among others.
94	Question removed	
95	When regulatory authorities make updates to	
1	their Sanctions list, how many business days	
	before the entity updates their active manual and/	
	or automated screening systems against:	
05.5	9 7 9	
95 a	Customer Data	
		Same day to 2 husiness days
		Same day to 2 business days
95 b	Transactions	
30.5	Transdottorio	
		Same day to 2 business days
	<u> </u>	

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96	Does the Entity have a physical presence, e.g., branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU and G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	No
97	Confirm that all responses provided in the above Section SANCTIONS are representative of all the LE's branches	Yes
97 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
97 b	If appropriate, provide any additional information / context to the answers in this section.	N/A

11. TR	AINING & EDUCATION		
98	Does the Entity provide mandatory training, which includes :		
98 a	Identification and reporting of transactions to government authorities	Yes	
98 b	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered	Yes	
98 c	Internal policies for controlling money laundering, terrorist financing and sanctions violations	Yes	
98 d	New issues that occur in the market, e.g., significant regulatory actions or new regulations	Yes	
98 e	Conduct and Culture	Yes	
99	Is the above mandatory training provided to :		
99 a	Board and Senior Committee Management	Yes	
99 b	1st Line of Defence	Yes	
99 с	2nd Line of Defence	Yes	
99 d	3rd Line of Defence	Yes	
99 e	3rd parties to which specific FCC activities have been outsourced	Not Applicable	
99 f	Non-employed workers (contractors/consultants)	Not Applicable	
100	Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high risk products, services and activities?	Yes	
101	Does the Entity provide customised training for AML, CTF and Sanctions staff?	Yes	
102	Confirm that all responses provided in the above Section TRAINING & EDUCATION are representative of all the LE's branches	Yes	
102 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
102 b	If appropriate, provide any additional information / context to the answers in this section.	N/A	

12. QU	2. QUALITY ASSURANCE /COMPLIANCE TESTING	
103	Are the Entity's KYC processes and documents subject to quality assurance testing?	Yes
104	Does the Entity have a program wide risk based Compliance Testing process (separate to the independent Audit function)?	Yes
105	Confirm that all responses provided in the above Section QUALITY ASSURANCE / COMPLIANCE TESTING are representative of all the LE's branches	Yes
105 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
105 b	If appropriate, provide any additional information / context to the answers in this section.	N/A

13. AU	13. AUDIT		
106			
	supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF and Sanctions policies and practices on a regular basis?	Yes	
107	How often is the Entity audited on its AML, CTF & Sanctions programme by the following:		
107 a	Internal Audit Department	Yearly	
107 b	External Third Party	Component based reviews	
108	Does the internal audit function or other independent third party cover the following areas:		
108 a	AML, CTF & Sanctions policy and procedures	Yes	
108 b	KYC / CDD / EDD and underlying methodologies	Yes	
108 c	Transaction Monitoring	Yes	
108 d	Transaction Screening including for sanctions	Yes	
108 e	Name Screening & List Management	Yes	
108 f	Training & Education	Yes	
108 g	Technology	Yes	
108 h	Governance	Yes	
108 i	Reporting/Metrics & Management Information	Yes	
108 j	Suspicious Activity Filing	Yes	
108 k	Enterprise Wide Risk Assessment	Yes	
108 I	Other (specify)	N/A	
109	Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness?	Yes	
110	Confirm that all responses provided in the above section, AUDIT are representative of all the LE's branches	Yes	
110 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
110 b	If appropriate, provide any additional information / context to the answers in this section.	N/A	

## **Declaration Statement**

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2020 (CBDDQ V1.3)

Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

Bancolombia Panama, S.A.

(Financial Institution name) is fully committed to the fight against financial crime and makes

every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts.

The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted/is committed to adopting these

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in thisWolfsberg CBDDQ will be kept current and will be updated no less frequently than on an annual basis.

The Financial Institution commits to file accurate supplemental information on a timely basis.

Luis Gonzalo Echeverri Marín

(Global Head of Correspondent Banking or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial

nstitution

Rita Gabriela Grimaldo Bohbot

, Kita Gabriela Grimaldo Bohbot (MLRO or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

24.10.222

(Signature & Date)

24.10.222

(Signature & Date)